

**COVID-19 Guidance for Older People and Others at Risk of Severe Disease on Reducing Risk of COVID-19 Infection
(See Appendix 1 for link to up to date list of who is at very high risk)**

V1.1 06.04.2021

HSE Antimicrobial Resistance & Infection Control

Version	Date	Changes from previous version	Author
V1.1	06/04/2021	<p>Includes information about vaccination including an explanation of what fully vaccinated means</p> <p>Vaccination may not have the same benefits for people who have problems with their immune system due to a medical condition or to a treatment for a medical condition</p> <p>Reference to opening a window or door when other people are present to improve ventilation</p> <p>Recommendation to use a surgical mask rather than a cloth face covering when you need to use a mask</p> <p>Advice that it is generally safe to attend work on site if this is essential when fully vaccinated.</p> <p>Advice that it is generally safe to go to shops when fully vaccinated</p> <p>Advice that it is generally safe to use public transport for essential purposes when fully vaccinated</p> <p>Advice that it is generally safe to meet up with one other household outdoors for recreation when fully vaccinated.</p> <p>Initial guidance</p>	AMRIC
V1.0	11/10/2020		

Key Points

1. People at high risk for COVID-19 have the right to make their own decisions and the responsibility to look after their own health and the health of others.
2. There is almost no chance of you catching COVID-19 at home if people who are infectious with COVID-19 do not come to your home.
3. It is usually not desirable and not practical for people in a family household to avoid contact with each other at home. If everyone in the household is careful when out of the house that helps to keep everyone safe. If everyone in the household is vaccinated as soon as vaccine becomes available this helps to keep everyone safe.
4. If everyone in the house is careful and if you can keep the number of people who come into your house to visit or to do work to the smallest possible number of trustworthy people then you can feel safe at home and you can relax there.
5. If you need healthcare workers to come to your home to help you care for yourself or someone else in the house it is better for you to let them in than it is to keep them out and the risk is lower now that most frontline healthcare workers have been vaccinated.
6. Check that anyone who comes to the house to visit or to do work is well when they arrive (no symptoms of COVID-19). Ask them to clean their hands when they arrive, to wear a mask and to keep a safe distance from you whenever possible.
7. If anyone in the house gets symptoms of COVID-19 or is told they are a COVID-19 Contact they should avoid all contact with others in the house immediately.
8. The risk of leaving home for a walk or drive is very low if you can keep away from other people. It is generally safe to meet up with one other household outdoors for recreation if you are fully vaccinated although you should keep a safe distance and avoid contact.
9. If you become unwell call your GP and if you have an appointment with your GP or at a hospital or clinic it is important to keep the appointment.
10. You are at increased risk if you need to be or choose to be in a place where there are people from outside of your household, whether for work or for social or personal reasons but it is generally safe to go to the shops and to use public transport for essential purposes once you are fully vaccinated provided you keep a safe distance.
11. The higher the current level of the Framework for Restrictive Public Health Measures nationally or in your area at the time the greater the risk of being out and about and of having anyone visit or do work in your home.

12. The risk of contracting COVID-19 is generally much lower outdoors than indoors.
13. You can lower the risk when going to places by going at quiet times, keeping your distance, not touching things if you do not need to touch them, cleaning your hands and wearing a surgical mask.
14. If you want to tell people who provide services that you need to be extra careful to avoid COVID-19 they will usually try to fit you in at a quiet time and be extra careful when providing you with the service.
15. Try to keep active and look after your general health. A healthy way of life improves your chance of recovery if you get COVID-19.
16. Talking on the phone or by video link is safe and is a good way to keep in touch and to get help if you need it. If you need help for any reason there are a number of places you can go for help including :
 - HSE Safeguarding and Protection Teams (contact details for each region in Appendix II).
 - SAGE (1850 71 94 00 from 8 in the morning until 10 at night) www.sageadvocacy.ie.
 - ALONE (0818 222 024 from 8 in the morning until 8 at night) www.alone.ie.
 - The HSE confidential recipient at 1890 1000 14.
 - Alzheimer Society of Ireland 1800 341 341 (www.alzheimer.ie).
 - If you need medical assistance call your GP or in an emergency call 112 or 999
 - Family Carers Ireland 1800 240724.
(<https://www.familycarers.ie/media/1986/family-carers-ireland-emergency-plan.pdf>).

Information on getting your COVID-19 vaccine is available here:
<https://www2.hse.ie/screening-and-vaccinations/covid-19-vaccine/getting-covid-19-vaccine.html>

Purpose

This guide recognises that older people and others at high risk of severe disease from COVID-19 have the right to make their own decisions and the responsibility to look after their own health and the health of others. This involves making their own choices about how they keep a balance between doing the things they need to do and want to do to while keeping the risk of harm from COVID-19 as low as is practical. The guide is also written to help family, friends and carers to help people who may need their support in making choices and in doing what they chose to do as safely as is practical.

Note this document updates a previous version 1.0 of this document.

Scope

The guide is for people who live in the community and for those who help them if and when they need help. It is important that this guide is used in line with the Government recommendations (Five Level Framework) in place for your county/area at the time, for example advice about the number of people who can gather together.

Introduction

COVID-19 is caused by a virus. People almost always catch COVID-19 by sharing space for 15 minutes or more with a person who is infectious. People are more likely to catch infection indoors or in another enclosed space like a car or a bus. The risk of catching COVID-19 from touching things like groceries, newspapers or clothes delivered to your house is very low. There is a very small chance that this could happen if the person who delivered them has COVID-19. Hand hygiene is the most practical way to manage that risk.

COVID-19 infection does not affect everyone the same way. Some people do not get sick at all (asymptomatic infection), some people get a very minor illness, some people get an illness like a really bad flu and a small number of people get a very serious illness that can mean they need to go to hospital. Some people who catch COVID-19 will die as a result.

There is no way to tell any person for sure what will happen to them if they catch COVID-19. The best that we can do is to give some idea of what the chances are for groups of people of different ages and for people who already have long-term disease.

If 1,000 people aged less than 30 catch COVID-19 we can expect that many of them will

get flu like illness but probably very few will need to go to hospital especially if they are in good general health to begin with.

If a 1,000 people over 70 catch COVID-19, we can expect that hundreds of them may get seriously ill and many may die even with the best care that the healthcare service can give. Older people who are in good general health are usually less likely to get severe disease compared with people of the same age medical conditions that place them at higher risk of severe disease. The risk of needing to go to hospital and of death is also higher among groups of people who are very overweight and in people with certain long-term diseases. However, there is no telling up front for any one person of any age how the disease will affect them.

This guide is written to give the best general information on the risk of harm from COVID-19. It is about the choices people can make to lower the chance of harm to them and to those they care most about in practical and reasonable ways without making life impossible to bear.

Vaccination

Vaccination against COVID-19 is a very effective way of protecting people against severe disease and death from COVID-19. As the months go by it is becoming clearer that the vaccine also helps to reduce the risk that someone can spread the infection to other people.

It is very important to say that vaccines do not provide protection from the day you get your first dose. The protection builds up over time. After two to three weeks you can expect to have some protection but you do not have the full benefit from the vaccine until after you have completed the vaccination course.

The following definition of fully vaccinated has been used in “*Guidance on vaccinated individuals visiting other vaccinated individuals in a household setting*” and is followed in this document.

Individuals are considered fully vaccinated for COVID-19 as follows and as set out here

- 15 days after the second AstraZeneca dose
- 7 days after the second Pfizer-BioNTech dose
- 14 days after the second Moderna dose

When fully vaccinated you can expect to have a very high degree of protection from severe COVID-19 however the vaccine protection is not perfect and especially it may not work so well in people who have a condition or who are on a treatment that interferes with their immune system. This means that you are advised to continue to be very careful after you are vaccinated especially if you have a problem with your immune system.

People who are fully vaccinated are also less likely to spread infection to other people. If you are fully vaccinated and you meet with another person who is fully vaccinated (a friend or a healthcare worker) the risk is much lower for both of you. So far most frontline healthcare workers are vaccinated but only a small percentage of people in general are vaccinated. As more people get vaccinated over the coming months this will reduce the risk for everyone.

Making your home safe

For this purpose, your home is your house or apartment and any indoor or outdoor space around it (a yard, garden or fields) that is used only by you and by others in your household.

There is almost no chance of you catching COVID-19 at home if people who are infectious with COVID-19 do not come to your home. If you can make your home safe then you have a place where you can relax and move about freely without worrying all the time about the risk of infection. There is no particular COVID-19 risk in going outside and moving around your own yard, garden or fields if you keep away from anyone from outside your household. Keeping active will probably improve your chances of making a good recovery if you do catch COVID-19.

Managing who comes into your home is the most important part of keeping your home a safe haven. The risk that someone who is infectious will be in your home is lower if anyone who comes to your home is fully vaccinated.

Members of your household

A very big part of controlling the risk depends on how other people in the household behave. If other household members are very careful to follow all the public health guidance to reduce their risk of infection when they are out of the home this reduces the chance that they become infected and carry the virus home to you. If the members of your

household have been vaccinated this greatly reduces the chance that they can carry infection to you.

If there are members of your household that behave in ways that places them at high risk of catching COVID-19 that means they are also putting you at higher risk of catching COVID-19. If you own or control your home and if you are concerned that people in your household are behaving in ways that are placing you at high risk you should talk to them about your concerns.. If they are not able to or are not willing to change their behaviour to help you to protect yourself, it may be time to think about an alternative to sharing your home with that person(s). If you need help with this there are contact details for services that can help you on the second page of this document.

Keeping the risk as low as possible among the household

Even if everyone in the household is careful, someone can catch COVID-19 through no fault of theirs. If this happens, there is a high risk that the infection will spread from one person in the household to others however anyone who is fully vaccinated is at much less risk. This makes it especially important that anyone who is a carer for someone who is at high-risk takes many of the precautions followed by the person at high risk and avails of vaccination as soon as it becomes available to them.

There are a limited number of things, other than vaccination, that are practical to do to reduce the risk of spread within a household if someone gets infected.

Everyone should know that they should go straight to a room to self-isolate if they develop symptoms of COVID-19 or if they are identified as a Contact of COVID-19. If they have symptoms, they should call their doctor. There are details on how to self- isolate on www.hse.ie .

All members of the household should clean their hands (soap and water or use hand sanitiser) when they come into the house. It is a good idea to keep some hand sanitiser near the front door and encourage people to use it.

You should avoid sharing toothbrushes, taking a bite from a piece of food someone else has bitten (like an apple) or a drink from a bottle or cup someone else is drinking from. The exception to this is if there are people in the household who you kiss on the mouth or with whom you share a bed. In that case, there is no additional risk in sharing items with them. Using cutlery, dishes and similar items that someone else in the house has

used after they have been washed is safe.

Access for people who do not live in your household

If you need care and support from home help the public health nurses or others working in the health service it is safer to keep taking the help than to tell people that they cannot come. Healthcare workers are told not to come to work if they have symptoms of COVID-19 and they are trained to reduce the risk that they might spread COVID-19 to you.

Now that most frontline healthcare workers are vaccinated there is much less risk that they can unintentionally bring COVID infection into your home

If you have family, friends or neighbours who come to your home to help you, try to make sure they are people you can trust to be responsible and that they know to stay away if they have symptoms. If you depend on friends, family or neighbours try to make a plan for how you will manage if a person you depend on gets COVID-19 or is worried that they might have COVID-19.

If you need people to come into your home to make repairs, try to make sure you are dealing with a reliable and trustworthy person or company who will follow public health advice.

You may also want to have people come to your house just for a social visit. This is a risk you can avoid if you do not need to see people but sometimes we all need company especially if we live alone. If you want to have visitors to your home try to keep the number of people who visit to a few people you trust. It is generally better if you have just 1 or 2 people at a time. There is no reason to believe that a visit from a child is a greater risk than a visit from an adult provided the child has no symptoms and is able to follow some simple rules. If you and the person who comes to visit are fully vaccinated the risk of having them visit you is much less for both of you.

If people deliver groceries or other things to the house ask them to leave them on the door step so that you do not have to meet the person. If they stand back from the door, you can come to the door to speak with them with very little risk especially if it is a door to the outside. You can take the things right away; you do not need to leave them on the doorstep for a period of time. The risk of handling things like this is very low if you clean your hands afterwards.

Keeping the risk low when there are people from outside the household in the house

The higher the current level of the Framework for Restrictive Measures nationally or in your area the greater the risk of having additional people in the house.

Check with people if they have symptoms of COVID-19 before they come in.

Ask them to clean their hands (soap and water or hand sanitiser). It is a good idea to keep hand sanitiser near the door.

Ask them to wear a face covering or mask especially when they are in the same room as you are.

If you and the person who is from outside the household are both fully vaccinated you do not need to wear masks or keep your distance. This does not apply if there is someone who is not vaccinated with you at the time.

If you do not kiss, hug or shake hands and you can keep some distance between you and the other person, this will reduce the risk of catching COVID-19 if they are infectious.

If the person is family or a friend that you can trust and that comes to support you or on a social visit, there is very little extra risk in having a cup of tea, a snack or a meal together while they are in the house and talking to you.

If there is a friend or family member that you depend on a lot for support it is a good idea to have a list of people you can call on if that person becomes unwell. Family Carers Ireland has a range of practical supports and guide available to family carers during the COVID-19 pandemic, including an Emergency Care Plan Booklet.

It is safer not to share towels, dishes cutlery or anything that is put near the eyes nose or mouth with visitors (but dishes and cutlery are OK after they are washed).

If the person is in your home to makes repairs or to do work try to tell them what needs to be done and pay them without being in the same room or at least while keeping distance. You could do this by phone. If you need to talk to them/show them what you need try to be on the other side of an open door or window. Try to arrange to check the work and pay them without being in the same room or being in the same room as little as possible.

You can reduce the risk also if you do not invite people who have come to work to have tea with you or invite them to make use of your kitchen for breaks, as that increases the time spent together and the risk of spread of infection.

If you can increase ventilation in the room, for example by opening or partly opening a

window or a door this can reduce the risk of spread of virus when someone else is in the house. When opening windows and doors you do need allow for the weather and security so it may now always be possible to have windows or doors open.

Bringing things into the house and keeping the house clean

There is very little risk in bringing things such as letters, packages and groceries into the house. There is no need to wash or disinfect packages or leave them for a long period before opening things or putting them away. The virus can survive on the surface of things for some time but spread of infection by touching these things is very rare unless there is an infectious person very close to them shortly before you touch them.

It is reasonable to keep the house generally clean to reduce the risk of all sorts of infections but an extra effort on cleaning and disinfection is not especially recommended unless there is someone self-isolating in the house.

When you leave home

If you can control things to make your home safe, the biggest risk is when you are outside of home. The risk is lower if you are fully vaccinated.

The higher the current level of the Framework for Restrictive Public Health Measures nationally or in your area the greater the risk of being out and about.

If you are working, you may be able to reduce how often you need to leave home if you can work from home all or most of the time. If you need to leave home for work try to organise your work so that you come into contact with people as little as is practical. It may be useful to discuss with your employer how that can be organised. When fully vaccinated it is generally safe to return to work if your presence on site is essential for example for certain healthcare workers. This may not apply if you are at a high risk because of a problem with your immune system.

You may also be able to reduce how often you need to leave home if neighbours, family or friends can do shopping and other jobs for you. However if you are full vaccinated it is generally safe for you to go to the shops that are open when you need to.

How much you can get people to do for you depends upon having neighbours, family and friends you can rely on to be fair and honest with you. This is especially true if other people are handling your money or your credit cards. If are concerned that anyone may be taking advantage of your situation or making it difficult for you to keep in touch with other friends

or family you can talk to someone at the HSE Safeguarding and Protection Team for your area (see contact details in Appendix II). If you need help from an independent advocate you can contact SAGE (1850 71 94 00 from 8 in the morning until 10 at night). You can also talk to ALONE (0818 222 024 from 8 in the morning until 8 at night) or the HSE confidential recipient at 1890 1000 14.

Talk to your pharmacy about the safest way to make sure you get a supply of any medicines you need but it is generally safe for you to go to the pharmacy if you have been fully vaccinated.

You may be able to get shopping delivered to your house. It is especially important to try to get help if the shopping or other jobs are likely to involve contact indoors with a lot of people. If you do not have friend, family or neighbours who can help your local community support team may be able to help. It is generally safe for you to go to the shops yourself if you have been fully vaccinated.

If you need to contact your GP or other services, you may be able to use the phone so that you do not need to leave your home. Plan ahead to make sure you know how to contact your doctor or out of hours service if you feel unwell. If your GP advises that you need to be seen at the surgery it is important that you attend. Remember to attend for your flu vaccine.

You should continue to attend for all your regular healthcare appointments at hospital or clinics. The risk of catching COVID-19 is lower than the risk of missing out on healthcare that you need. Hospitals and clinics have put in place steps to protect you from being in contact with people with COVID-19 and most frontline healthcare workers have now been vaccinated.

If you are out and about, just as when you are at home, the biggest risk is being close to people. However if you are fully vaccinated it is generally safe for you to meet up with one other household outdoors for recreation.

Key measures to reduce your risk when you are out include the following. They are especially important if you are not fully vaccinated.

- Keeping a safe distance.
- Not touching things if you do not need to.
- Cleaning your hands

- Wearing a surgical mask – this is a new recommendation for when you are outdoors or in a crowded indoor space.

Gloves are not recommended. Gloves get contaminated quickly and can get punctured. You are better to rely on cleaning your hands.

If you want to tell people who provide services that you need to be extra careful to avoid COVID-19 they will usually try to fit you in at a quiet time and be extra careful when providing you with the service.

If you do need to leave home try to avoid public transport unless you are fully vaccinated. If you are fully vaccinated it is generally safe to use public transport for essential purposes. It is especially important to avoid public transport at busy times, as it is very difficult to avoid very close contact with a lot of people on public transport at busy times. It is a new recommendation that you should wear a surgical mask outdoors or in crowded indoor spaces if you are in an older age group or are at high risk of severe COVID-19. It is the law that you should wear a face covering on public transport.

If it is possible for you to walk, where you need to go this is likely to be much safer and exercise is good for health and wellbeing.

If you are outdoors and more than 2m away from anyone, there is little additional risk of catching COVID-19 compared to staying at home. However if anything goes wrong and you need to be near other people the risk increases. It is a good plan to have hand sanitiser and an unused surgical mask with you in case you do need to be near other people.

If you are out for a drive in a car with members of your household and you have no contact with anyone else there is no additional risk of catching COVID-19 compared to staying at home. It is a good plan to keep hand sanitiser and a surgical mask in the car in case you do need to be near other people.

If you need other essential services, for example legal or financial advice and it cannot be dealt with by phone or videoconference, check before you travel that the place you need to go to has taken steps to keep people as safe as possible. Bring and use hand sanitiser and a surgical mask.

If you are fully vaccinated it is generally safe to go to the shops when you need to. If you are not fully vaccinated and you have to do your own shopping go at time when the place is likely to be quiet or if they have a protected time when there are less people in the shop try to go at that time. Bring and use hand sanitiser and a surgical mask.

If you decide that you want to visit someone, attend a religious service, go to the hairdresser, go to a café or some other service when these are open, think about the risk for you and plan to keep that as low as possible. Try to go to a place that you know is careful about following public health guidance, try to go at a time when it is not busy and keep your distance from other people as much as you can. If you are fully vaccinated it is generally safe for you to use these services in the same way as other people do when they are open.

If you are out and about and you find yourself near anyone who is coughing or looks feverish or sick move away to a safe distance as quickly as you can.

Preventing harm from COVID-19

If you can be very careful all the time, you can protect yourself from catching COVID-19, but we are all human and we all forget sometimes or maybe make a decision to do something that is not very safe. No one can guarantee you that you will not get COVID-19.

Most older people who catch COVID-19 will recover. Your chance of recovering is likely to be better if:

- You keep your body active – make a plan for how to get exercise every day.
- You keep your mind active – crosswords, puzzles, music, whatever works for you.
- You look after your mental health – plan to keep in touch with people.
- You have a healthy diet and are not overweight.
- You do not smoke.
- You take good care of any long-term illness that you have.
- You contact your doctor by phone if you develop symptoms of COVID-19

A lot has been learned about how to take care of people who get very sick with COVID-19. If you do catch COVID-19 you have a good chance of recovery if your doctor knows about it early and can send you for special treatment if you need it.

One of the harms from COVID-19 is the stress caused by all the changes in our lives and the fear of catching infection when you hear the number of cases is increasing. It is natural to feel this way. The good news is that even when infection is very common in your community there is a great deal that you can do to keep safe and at the same time stay well and keep connected and that vaccination offers a very high degree of protection.

Appendix I

Very high risk and high risk for severe COVID-19. (also referred to as Extremely Medically Vulnerable People.

What do we mean by extremely medically vulnerable?*

An up to date list of people in this group can be accessed here:
<https://www2.hse.ie/conditions/coronavirus/people-at-higher-risk.html>

*If you are in any doubt about your level of risk for severe COVID-19 talk to your GP or Occupational Health Service.

Appendix II

Contact Details for HSE Safeguarding and Protection Teams

The HSE has a social work service that you can contact if you have a concern about a vulnerable adult who may be at risk of abuse. There are nine teams located throughout the country. You can find information on how to get in touch with them below.

Sligo, Leitrim, Cavan, Monaghan and Donegal

Ballyshannon Health Campus An Clochar, College Street, Ballyshannon Co. Donegal

Safeguarding.cho1@hse.ie

071-9834660

Roscommon, Galway and Mayo

La Nua, Castlepark Road, Ballybane, Galway.

Safeguarding.cho2@hse.ie

091-748432

Clare, Limerick and N.Tipp/East Limerick

Health Centre, Tyone, Nenagh, Co. Tipperary.

Safeguarding.cho3@hse.ie

067-46470

Cork and Kerry

Unit 24/25, Doughcloyne Industrial Estate, Wilton, Cork.

Safeguarding.cho4@hse.ie

021-4927550

South Tipp, Carlow, Kilkenny, Waterford and Wexford

HSE Offices Dublin Road, Lacken, Kilkenny City Co. Kilkenny

Safeguarding.cho5@hse.ie

056-7784325

Wicklow, Dun Laoghaire and Dublin South East
Ballinteer Health Centre, Ballinteer Avenue, Ballinteer, Dublin 16.
Safeguarding.cho6@hse.ie
01-2164511

Kildare, Wicklow, Dublin West, Dublin South City and Dublin South West
Beech House, 101-102 Naas Business Park, Naas, Co. Kildare.
Safeguarding.cho7@hse.ie
045-920410

Laois, Offaly, Longford, Westmeath, Louth and Meath
Ashbourne Primary Care Centre, Declan Street, Ashbourne, Co. Meath.
Safeguarding.cho8@hse.ie
01-6914632

Dublin North, Dublin North Central and Dublin North West.
St. Mary Hospital, Phoenix Park, Dublin 20.
Safeguarding.cho9@hse.ie
076-6959528

ENDS