



**Feedback Report on  
Health Board Demonstrations  
23<sup>rd</sup> – 26<sup>th</sup> February 2004**

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## **Introduction:**

The CIDR team held a series of CIDR demonstrations to the Health Boards from Monday 23<sup>rd</sup> February to Thursday 26<sup>th</sup> February 2004 at the offices of the National Disease Surveillance Centre. All Health Boards were invited to attend the demonstrations on a health board by health board basis.

The demonstrations followed the following format:

- Welcome
- Demonstration of CIDR
  - Functional areas
  - Examples
- Hands on exercises using CIDR
- Question and answer session
- CIDR implementation
  - Pilot
  - Post pilot

Due to time constraints each demonstration was limited to two hours.

## **Overall Feedback:**

Questions were rated as follows:

1 = very poor

2 = poor

3 = average

4 = good

5 = excellent

The feedback from the 68 participants across the Health Boards is as follows:

**Q1. What was your overall impression of today's demonstration?**

**4.32**

**Q2. How relevant was the demonstration to your job?**

**4.34**

**Q3. How would you rate the quality of the presentation and the visual aids?**

**4.40**

**Q4. How would you rate the quality of the printed material provided?**

**4.60**

## Some comments from on the demonstrations:

*'More hands on work would be beneficial. Specific training for persons e.g. with access to areas that will be viewed when CIDR is up and running.'*

'Excellent demonstrations - good guidance and support, thanks.'

*'More time at hands on exercise.'*

'Full day demo needed for discussion purposes – afternoon time slot a bit short.'

*'Perhaps a little more time with the 'hands-on' demo.'*

'First part of demonstrations to be delivered at a slower pace and maybe allow questions during the presentation.'

*'When will this be in use and who will be using the system. Will further training be provided.'*

'Hands on exercises were excellent. Once you gained experience with inputting data I think the system will work very well.'

**Some snapshots from the demonstrations:**









## **Conclusion:**

The overall impression from examination of the feedback from all the Health Boards is that in general people are very positive about CIDR. The most common concerns from the feedback were that the demonstrations and in particular the hands on exercises were too short, however, CIDR have made a commitment that they will visit each Health Board during the summer. The CIDR team plan to spend a full day with each of the Health Boards demonstrating the CIDR system, answering questions and will allow ample time for more in depth discussion about the system and also will also allow longer periods of time for hands on exercises.